

Please return all repairs & queries to Beattie Matheson for evaluation  
 Courier - Level 2, 272 Parnell Road, Parnell, Auckland, 1052  
 Post – PO BOX 37-579, Parnell, Auckland 1151

A # will be allocated when we receive the item

**STORE TO COMPLETE:**

All LOWA boot's MUST be returned with a copy of the Proof of Purchase attached

DATE PURCHASED:

STORE NAME:

DATE:

STAFF:

REF #:

PHONE:

STYLE:  SIZE:  UK COLOUR:

**CUSTOMER TO COMPLETE:**

Boots MUST BE CLEANED prior to sending them back, if your boots are dirty they will be returned at customer's cost.

CUSTOMER NAME:

PHONE:

FAULT:

Please describe how this fault occurred, providing as MUCH information as possible and indicate the fault on the drawing:

What activities have the boots been used for:  
 What CARE PRODUCTS have been applied and how frequently?



**BML OFFICE TO COMPLETE:**

REPAIRING FAULT

REPLACE WITH A NEW PAIR

NOT COVERED UNDER WARRANTY


DATE RECEIVED:

DATE RETURNED:

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